Data Center Security

Colocation

In each location, Digital Realty provides 24/7 security management upon entering any of its facilities. Additionally, 24/7 remote camera monitoring backed by digital recordings and infrared detectors are located in multiple locations throughout the facility. Biometric fingerprint readers and/or card readers ensure there is always a minimum of two point authentication when entering a Digital Realty facility.

All cabinets and cages are locked at all times to ensure maximum protection for all Digital Realty customers. Visitors are screened upon entry to verify identity, and escorted to appropriate locations. Security audits and frequent tests ensure Digital Realty maintains and conducts our security policies as described and audited to comply with both internal as well as third party compliance requirements.

Each data center uses multiple systems, equipment and controls to monitor and record access throughout the facilities. Some of these key features include:

Access Control/ Badging Identification

Badge ID's are provided to all visitors/ customers, suite access location is defined during identity verification and ID's are programmed to grant access into the authorized space.

Lobby And Reception Security

Highly visible multi-level authentication prior to entry to a data center lobby: mantrap, biometric, iClass reader, ballistic rated vestibules and HD camera authentication.

Guard Force Management

Data center manned by onsite security 24/7. Visitor screening process upon entry into any facility by onsite security, to ensure that each person's identity is verified and approved.

Surveillance Standards/ Security Video

24/7 remote camera monitoring backed by digital recordings and infrared detectors are located in multiple sites with footage retention that meets or exceeds industry standards in conjunction with SOC 2 requirements.

Key Control System

Utilization of the Morse Watchman Key Custodian to store customer cage keys. All users are defined by an individual code. This key management system is used to track key issuance and report key inventories daily.

Sales

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About Digital Realty

Digital Realty Trust, Inc. supports the data center and colocation strategies of more than 1,000 firms across its secure, network-rich portfolio of data centers located throughout North America, Europe, Asia and Australia. Digital Realty's clients include domestic and international companies of all sizes, ranging from financial services, cloud and information technology services, to manufacturing, energy, gaming, life sciences and consumer products.

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