Zagreb data centre campus

Connect, transact and grow

Welcome to Zagreb

Located in the north west part of the Balkan Peninsula, Croatia is well connected to the rest of Europe – only a four-hour drive from key metro cities including Vienna, Venice, Budapest and Belgrade.

Zagreb, the vibrant business centre of Croatia, hosts several prestigious educational and research institutions, and has seen an influx of technology companies in recent years. The city is a buzzing hub for entrepreneurship and innovation, drawing internationally competitive companies from a variety of industry sectors.

Previously known as Altus IT, Digital Realty Croatia is the leading carrier-neutral data centre provider in the country, offering a gateway to Southeast Europe and the opportunity to interconnect and exchange traffic with numerous prominent service providers.

Furthermore, customers can now access Digital Realty's global footprint of more than 700 connectivity providers in over 280 data centres across six continents. PlatformDIGITAL™, the company's global data centre platform is also supporting customers around the world as they navigate digital transformation strategies and the complexities of rapidly growing demand, the need for global coverage and additional capacity.

20
kilometres from Zagreb airport

50+
Connectivity Providers

24x7
dedicated support and on-site fire brigade

The Power of Colocation

Digital Realty Zagreb campus is built on its own distribution substation and offers unparalleled combination of power and connectivity where businesses need it. The facility hosts some of the leading cloud service providers, offering private and direct cloud on-ramp connections. There are 16 different fibre owners connecting into the site via three diverse routes, giving businesses the flexibility to set up and adjust their footprint according to their business requirements.

With over 15 years of experience in data centre colocation, the Digital Realty team can support and advise customers on best practices for cabling, cooling, power delivery and management. In addition, the campus is reinforced with industry leading systems to support monitoring, security, and more as detailed below.

Other key services available on campus include:

- Colocation in cabinets, cages or private rooms

- 24x7 Hands and Eyes technical support service

- Dedicated Meet Me Racks for Interconnections with the ability to support diversity requirements

- Meeting rooms and office space

"Telia Carrier has established core backbone PoPs at Digital Realty's data centres in multiple countries across Europe. Our deployment in Zagreb is a success as their campus offers a high density of carriers and a good mix of customers that form a strong community of interest which we can serve."

Henrik Almroth, Sales Director Europe, Russia, Asia at Telia Carrier

Monitoring

Monitoring is essential in a colocation environment to ensure that all systems are running optimally at all times. The facility is equipped with a 24x7 building monitoring and redundant alerting system. In addition to these on-site alerts and systems, remote monitoring is in place for all data centre systems with a 24x7 instant management SLA.

Security

The entire data centre campus is monitored 24x7 by CCTV and physical guards. There are multiple access barriers, including RFID key cards and biometric readers. Customers can also add locks with individual keys or security codes to rack cabinets and cages and add their own security systems to a private room.

Cooling

To ensure all systems stay cool, the facility features redundant N+1 chillers and cooling units per data centre room. Humidity and temperature is constantly monitored using SLA sensors.

Fire Suppression

The data centre campus is fire safe featuring fireproof doors, VESDA system, and FM200 or Novec fire extinguishing agents in every room. Digital Realty also has a fire brigade on site 24x7 to respond in the event of an incident.

Local and central teams at your service

Customers value the quality of our operations and customer service. We centralise functions where possible, and have strong local management, operational, service delivery and assurance teams, enabling us to deliver a more efficient, consistent, responsive and personal service to our customers.

Dedicated support

Our centralised ECSC team is fluent in English, French, German, Dutch and Spanish. They offer a single point of contact, 24x7, for all enquiries keeping customers informed of anything that could affect their systems.

The local team

The Zagreb team has local knowledge of the markets and regulations. They're on hand to help optimise the use of customers space, from design and connectivity, to installation and management.

Goran Đoreski,
Managing Director, Croatia

Connectivity

- 50+ Connectivity providers on site
- 2 Internet Exchanges (Croatian Internet Exchange and NetIX)
- 16 Eastern European networks
- 6 Leading Tier 1 international networks such as Cogent, Colt, Lumen (former Century Link), RETN, Telia, Hurricane Electric
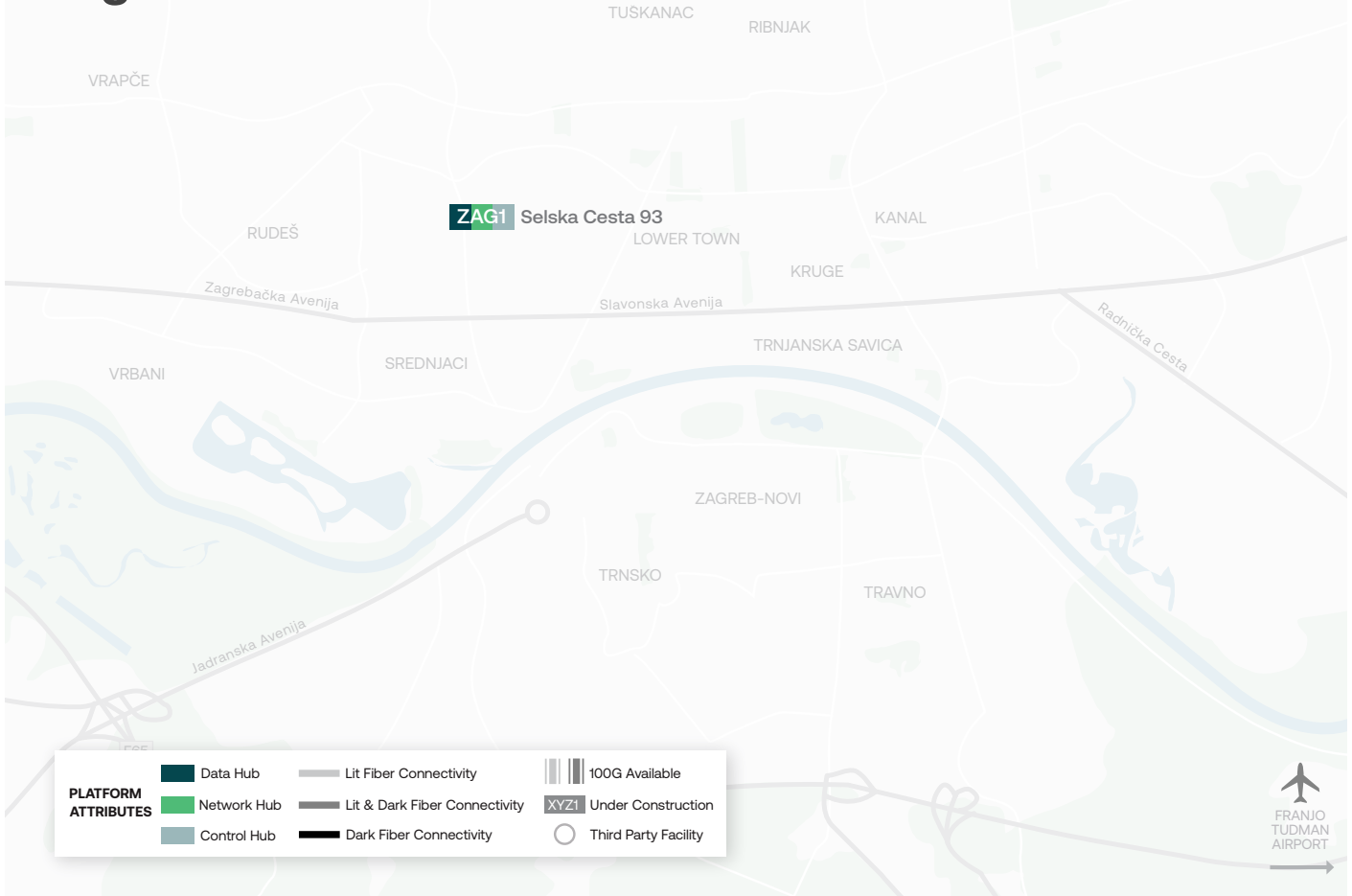
Certifications

- ISO 27001
- ISO 20000
- ISO 9001

Location

- Outside of Zagreb's flooding zone
- Facility built to withstand high magnitude earthquakes

Zagreb

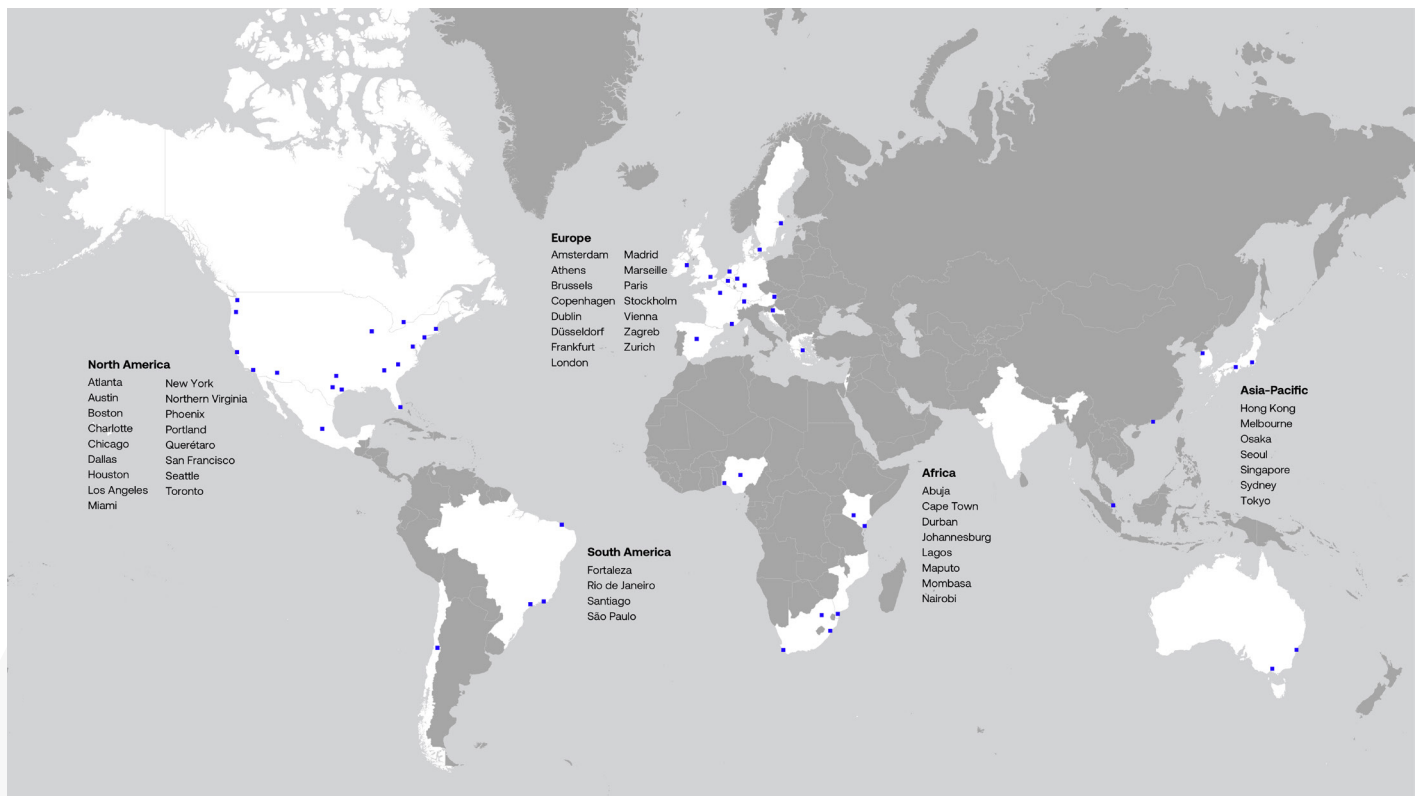| PLATFORM ATTRIBUTES			
■ Data Hub	── Lit Fiber Connectivity	▌▌▌ 100G Available	
■ Network Hub	── Lit & Dark Fiber Connectivity	XYZ1 Under Construction	
■ Control Hub	── Dark Fiber Connectivity	◯ Third Party Facility	

ZAG1 Selska Cesta 93

Power specifications

- Two 20 kV power feeds from two different national grid routes

- A+B transformers with total power of 2MW

- Three alternative diesel generators (0.75MW each) in N+1 configuration, providing 1.5 MW of total power plus redundancy.

- Separated power paths for generators and substation

- Full 2N on ATS, UPS and circuit breakers

Europe

Amsterdam	Madrid
Athens	Marseille
Brussels	Paris
Copenhagen	Stockholm
Dublin	Vienna
Düsseldorf	Zagreb
Frankfurt	Zurich
London	

North America

Atlanta	New York
Austin	Northern Virginia
Boston	Phoenix
Charlotte	Portland
Chicago	Querétaro
Dallas	San Francisco
Houston	Seattle
Los Angeles	Toronto
Miami	

South America

Fortaleza
Rio de Janeiro
Santiago
São Paulo

Africa

Abuja
Cape Town
Durban
Johannesburg
Lagos
Maputo
Mombasa
Nairobi

Asia-Pacific

Hong Kong
Melbourne
Osaka
Seoul
Singapore
Sydney
Tokyo

About Digital Realty

Digital Realty brings companies and data together by delivering the full spectrum of data center, colocation and interconnection solutions. PlatformDIGITAL®, the company's global data center platform, provides customers with a secure data meeting place and a proven Pervasive Datacenter Architecture (PDx™) solution methodology for powering innovation and efficiently managing Data Gravity challenges. Digital Realty gives its customers access to the connected data communities that matter to them with a global data center footprint of 310+ facilities in 50+ metros across 25+ countries on six continents.

To learn more about Digital Realty, please visit **digitalrealty.com** or follow us on **LinkedIn** and **Twitter**.

For more information, email
customer.services@digitalrealty.com