



Cross Connects

Low cost, low latency, reliable connectivity
within our data centers

The Value of Digital Realty Cross Connects

When you colocate in an Digital Realty cloud and carrier-neutral data center you can minimize networking costs and significantly reduce latency to optimize your network by using our portfolio of Cross Connects. These directly connect you to the widest choice of national and international connectivity providers and to any other of our customers colocated in the same data center, campus or city.

Choice and ease of connection

Located in 50+ cities across the globe, our data centers host more than 1300 connectivity providers and major Internet exchanges and content distribution networks. Attracted by this connectivity and our carrier-neutrality, thriving communities of interest come together in our hubs to create valuable business relationships and cost-effective connections.

Our Cross Connect portfolio provides a wide range of direct connectivity options at competitive prices to meet

your business needs. Our Cross Connects are easy to implement because:

- The portfolio, process and SLAs are standard across our 300+ data centers
- Authorized users can order Cross Connects and precabling through our online customer portal
- Digital Realty's experienced engineers will install your Cross Connects
- We don't tie you into long-term contracts; your maximum commitment is one month, invoiced along with your space and power

Our Cross Connect Portfolio

Cross Connects connect customer equipment to customer-space patch panels that are wired to the data center's Meet Me Room (MMR), where direct connections between two parties are created. They provide low-cost, reliable business connectivity for a range of applications, including connecting to carriers and Internet exchanges, private peering, cloud services and connecting to private WANs.

Business benefits

- Reduced networking costs through standard, low-cost direct connections across the globe
- Business flexibility with automated ordering, rapid installation
- Peace of mind with Digital Realty on-site experts installing, maintaining and managing Cross Connects
- High carrier density; and choice of transport connection types
- Convenience of easy online ordering and standard portfolio, pricing and SLAs
- Reduced latency and faster application performance



Digital Realty Customer Portal

The ordering of Cross Connects through the customer portal will save you time, enhance your ordering experience and qualifies the cross connect for SLAs. You'll be able to:

- Submit orders online
- Save a partially completed order before submitting
- Accept an order online, without requiring a signature or paper copies
- Upload relevant documentation, such as letters of agreement and purchase orders
- Track orders placed online

Our Cross Connect portfolio consists of:

Precabled Patch Panel

Your customer-space patch panel is wired with fiber to the MMR, so you're ready to establish a Cross Connect at any time. Precabling can be ordered through the customer portal.

Cross Connect (CC)

A fiber connection between your pre-cabled patch panel and another party's pre-cabled patch panel within the data center's MMR(s).

Campus Cross Connect (CCC)

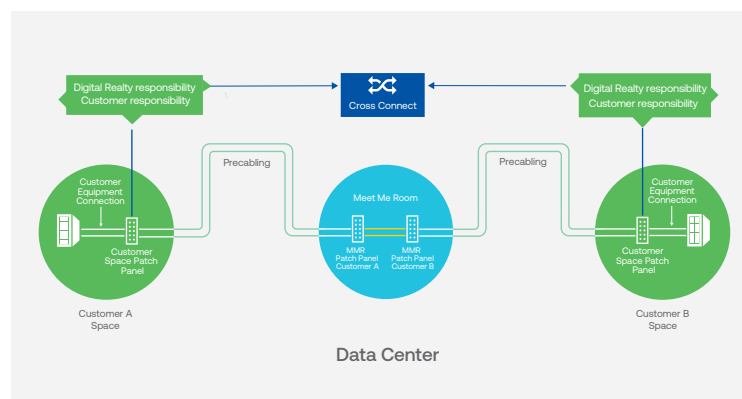
Connects two parties in different data center buildings within the same Digital Realty campus, via each data center's MMR and established connectivity between them.

Intra-Customer Cross Connect (ICCC)

Enables you to cross-connect your own equipment so that you can expand your footprint even if there's no contiguous space available in the data center.

Customer Equipment Connection (CEC)

Connects your equipment to your patch panel with fiber.



About Digital Realty Digital Realty brings companies and data together by delivering the full spectrum of data center, colocation and interconnection solutions. PlatformDIGITAL™, the company's global data center platform, provides customers with a secure data meeting place and a proven Pervasive Datacenter Architecture (PDx™) solution methodology for powering innovation and efficiently managing Data Gravity challenges. Digital Realty gives its customers access to the connected data communities that matter to them with a global data center footprint of 300+ facilities in 50+ metros across 25+ countries on six continents.

To learn more about Digital Realty, please visit digitalrealty.com or follow us on [LinkedIn](#) and [X](#).